

After Hours Protocol

- After hours phone protocol:
- For after-hours *emergencies only*, call 402.552.2881 for an On Call Infection Preventionist:
- Weekends and Holidays, 8 am – 8 pm
- **Please call the main hotline number only during on-call hours**
- Also work with Local Health Department regarding new outbreaks • What constitutes an after-hours emergency?
- New suspected or confirmed COVID-19 outbreak
- Facility needing to request resident transfer to COVID-19 Unit because of inability to isolate properly
- The need to move residents between units due to isolation and/or zoning
- Office Hours review
- General Contact Tracing Questions (email okay)
- General Infection Control questions (email okay)
- General PPE questions (email okay)
- Review or updates of existing cases (email okay)

After Hours Protocol

- Things that can start immediately even before ICAP meeting
- Initiating Red and Yellow Zones (Avoid moving residents between units before ICAP discussion)
- Reporting to Local Health Department
- Initiating the testing plan
- How to be prepared for any ICAP call so we can best help you with recommendations
- Facility type and bed count in facility
- Date of positive test
- Date last worked if staff
- Date of symptom onset if symptomatic
- Was there a confirmed exposure with a positive individual?
- Is the facility already implementing zoning (Red, Yellow, Green, Gray)

Resources to help facility gather this information are available on our website at:

<https://icap.nebraskamed.com/covid-19-tools-for-ltcf/>

